

Eurochild Website Privacy Policy

This Eurochild Website privacy policy provides details about the personal data the international non-profit-making association known as Eurochild AISBL (hereinafter, “Eurochild”, “we” or the “Association”) collects from you when you visit our website (“you”) or use the services offered through it.

We attach great importance to the protection of your personal data. Below we inform you about how we process your personal data when you use our website. Personal data are all data that concern you or can be linked to you, such as your name, address, e-mail address and user behaviour.

1. Eurochild’s role as a data controller

The data controller responsible for the processing of your data is Eurochild AISBL, having its registered offices at Rue de la Charité 22 1210 Brussels, Belgium, (postal address: Avenue des Arts 7/8, 1210 Brussels, Belgium).

As a data controller we solely and autonomously determine the purposes and means of the processing of your personal data.

2. What data Eurochild collects

2.1. As with any website, our server automatically and temporarily collects data from its log files. This data is communicated to it by your navigator, unless you have deactivated this function. When you open our website to consult it, we collect the following data, which is technically unavoidable to enable us to display our website and to ensure stability and security:

- IP address of the computer from which the request originates
- Request file from the client machine
- http response code
- Website from which you arrived on our site (referrer URL)
- Time of server request
- Browser type and version
- Operating system used by the computer from which the request originates

2.2. No person-related analysis is carried out on the basis of this data stored in the server log files. To the extent that the above information contains personal data (in particular IP address), the legal basis for the data collection is Article 6(1)(f) of the GDPR. Our legitimate interest here is to ensure the proper functioning of our website as well as the optimisation of the website. If you would like further information on the balance of interests under Article 6(1)(f) of the GDPR, please contact us as mentioned below. Without the data as described above, we are not able to provide you with our website's functionalities.

2.3. This website makes use of the technologies and tools described below. Should you wish to avoid this use, we indicate for each tool the different possibilities and available settings to prevent it.

2.4. Google Analytics

This website uses Google Analytics, a web analytics service provided by Google Inc, (1600 Amphitheatre Parkway Mountain View, CA 94043, USA; "Google"). This use includes the operating mode "Universal Analytics". It makes it possible to assign data, sessions and interactions that take place on several different devices to the same user nickname and thus to analyse a user's activities across all of his or her devices. Google Analytics uses "cookies", which are text files stored on your computer, to help the website analyse how users use the site.

The information generated by the cookie about your use of this website will be transmitted to a Google server in the United States and stored there. However, as long as anonymisation of the IP address has been activated on this website, Google will first shorten your IP address in the member states of the European Union or in countries that are party to the Agreement on the European Economic Area.

In exceptional cases, it is possible that your entire IP address may be transferred to a Google server in the United States before being shortened. The IP address provided by your browser as part of Google Analytics will not be compiled with other Google data. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity and providing other services relating to website activity and internet usage for the website operator.

You can prevent the registration of cookies by adjusting your browser software accordingly; however, we draw your attention to the fact that in this case you may not be able to use all the functionalities of this website in full. You may prevent the collection of data about your use of the website generated by the cookie (including your IP address) by Google and the transmission and processing of this data by Google by downloading and installing a browser plug-in (<https://tools.google.com/dlpage/gaoptout?hl=de>). Opt-out cookies are used to prevent your data from being collected later on when you visit this website. In order to prevent Universal Analytics from collecting data on all your devices, you must opt-out on all systems used.

We use Google Analytics on the basis of your consent.

2.5. Cookies

In addition to the cookies mentioned above, this website uses other cookies. We use the cookies listed below solely to ensure the execution or provision of the service you are using in accordance with Article 6(1)(f) of the GDPR. In this context, it is in our legitimate interest to optimise the website settings for the terminal you are using and to adapt the user interface. If you wish to obtain further information on the balance of interests according to Article 6(1)(f) of the GDPR, you can contact us via the contact details mentioned below. Our website makes use of the following types of cookies:

- Temporary cookies are automatically deleted when you close your browser. These include session cookies. These cookies store a session identifier which assigns different requests from your computer to the same session. This makes it possible to recognise your computer when you return to our website. Session cookies are deleted when you log out or close your computer.
- Permanent cookies are deleted automatically after a predefined period of time, which may vary depending on the cookie. You can delete cookies within the security settings of your browser at any time.

2.6. You can configure your browser settings as you wish and refuse, for example, cookies from third parties or all cookies in general. However, in this case, you may not be able to use all the functionalities of this website.

2.7. If you subscribe to our newsletters through the website, subject to obtaining your prior and specific consent in accordance with applicable law, we may process your personal data, such as first name, last name, country and e-mail address in order to send you our newsletters. In case you do not want to receive our emails anymore, you can opt-out by clicking on the "unsubscribe" link in the email footer at any time.

3. With whom and how do we share your data?

Your personal data will never be shared with third parties without your express prior consent. The only exceptions to this apply in the following cases:

3.1 For prosecution reasons

Where required in order to investigate the unlawful use of our services, for the detection and prevention of fraud or for the purposes of prosecution, personal data will be disclosed to the relevant law enforcement authorities and, where applicable, to any third-party claimants. However, such a course of action will only take place if there is concrete evidence of unlawful conduct or misuse. In such cases, your data may also be shared if doing so is required for the fulfilment of terms and conditions of use or other agreements.

If requested, we are also legally obligated to disclose such data to certain public authorities, such as law enforcement bodies, authorities that penalise offences with financial penalties, and financial authorities.

In these cases, data is disclosed on the basis of our legitimate interest in combating misuse, aiding the prosecution of criminal offences, and aiding the establishment, assertion and enforcement of claims, in line with point (f) of Article 6(1) of the GDPR. If you require further information about the balancing of interests that must be carried out in accordance with point (f) of Article 6(1) of the GDPR, please contact us using the details provided below.

3.2 Processors

We rely on contractually bound third-party companies and external service providers (referred to as “processors”) in order to provide our services. In such cases, personal data will be shared with these processors in order to allow them to continue providing their services. The processors have been carefully selected by us and are subject to regular audits. The processors are permitted to use the data only for the purposes specified by us. Furthermore, they are contractually obligated to handle your data exclusively in accordance with this privacy policy and in line with the applicable data protection laws.

More specifically, we use the services of the following processors:

- Service providers for the distribution of newsletters;
- IT service providers for the provision of hardware and software, and for the implementation of maintenance work and for the use of software as a service applications or tools.

Data is disclosed to processors on the basis of Article 28(1) of the GDPR or, alternatively, on the basis of our legitimate interests in the economic and technical advantages associated with the use of specialised processors and on the basis of circumstances in which your rights and interests in the protection of your personal data are not overridden (see point (f) of Article 6(1) of the GDPR). If you require further information about the balancing of interests that must be carried out in accordance with point (f) of Article 6(1) of the GDPR, please contact us using the details provided above.

4. What are your rights?

4.1 Access, rectification, erasure, portability and objection rights

For all the purposes defined above, and subject to applicable data protection laws, you have the following rights:

- the right to ask us to provide you with copies of personal data that we hold about you at any time, which include the right to ask us: whether we process your personal data, for what purposes; the categories of data; the recipients to whom the data are shared;
- the right to ask us to update and correct any out-of-date or incorrect personal data that we hold about you;
- where your consent has been given, the right to withdraw such consent, at any given time, without affecting the lawfulness of processing based on consent before its withdrawal;
- the right to erasure within the limits afforded by data protection legislation;
- the right to oppose to the processing of your personal data, within the limits afforded by data protection legislation;
- the right to data portability within the limits afforded by data protection legislation;
- the right to restriction of processing, insofar the conditions under the data protection legislation have been met; and
- the right to opt out of any direct marketing communications that we may send you.

4.2 How to exercise those rights?

You may at any time exercise the abovementioned rights in accordance with data protection regulations, by sending a request with a copy of your ID card (passport or other proof of identity) to dataprivacy@eurochild.org or in writing at Avenue des Arts 7/8, 1210 Brussels, Belgium, and subject to complying with our reasonable requests to verify your identity.

4.3 Right to lodge a complaint

You can also lodge a complaint to the Belgian Data Protection Authority either by post at Rue de la Presse 35, 1000 Brussels, or by filling in and uploading the online form made available at <https://www.dataprotectionauthority.be/citizen/actions/lodge-a-complaint> or by phone at +32 2 274 48 00 or +32 2 274 48 35.

5. For how long do we keep your personal data?

We always delete or anonymise your personal data as soon as it is no longer required for the purposes for which we have collected or used it in accordance with the above points. If data has to be stored for legal purposes, it will be blocked. The data is then no longer available for further processing. If you would like further information about the periods of deletion and storage, please contact the contact person using the contact details provided below.

6. International transfers

In connection with the abovementioned purposes, we may need to transfer your personal data to our data processors, in a country located outside the European Economic Area that does not benefit from a so-called "adequacy" decision of the European Commission.

When we transfer personal data that we collect from you to countries that are outside of the European Economic Area and which do not offer an adequate level of protection, we ensure the use of appropriate data transfer tools such as the entering into of the standard contractual clauses issued by the European Commission or the establishment of binding corporate rules.

7. Security

We take appropriate technical and organisational measures to safeguard the personal data that you provide to us against unauthorized or unlawful processing and against accidental destruction, loss or damage.

8. Change of purpose

The processing of your personal data for purposes other than those described above will only take place to the extent permitted by applicable law or if you have given your consent to the processing of the data for the changed purposes. In the event of further processing for purposes other than those for which the data was originally collected, we will inform you of the changed purposes before any further processing takes place and will make all relevant information on this subject available to you.

9. How to contact us

If you have any questions or comments about this privacy policy, if you would like to exercise your rights, or to update the information we have about you or your preferences, please contact us here:

dataprivacy@eurochild.org or in writing at Avenue des Arts 7/8, 1210 Brussels, Belgium

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